

Liberty Bankers/ Capitol Life

REQUIRED CARRIER SPECIFIC TRAINING (CST) INSTRUCTIONS

Annuity Carrier Specific Product Training and state mandated **NAIC Annuity Training** (see NAIC ANNUITY SUITABILITY AND BEST INTEREST STANDARD STATE TRAINING REQUIREMENTS for regulation) must be completed prior to soliciting business. Failure to do so will result in rejected business. Please carefully review the information below and provide a copy of the training certificate to ECA Marketing (licensing@ecamarketing.com) once complete.

If you will not be participating in solicitation of annuity products with this carrier, you can bypass the CST requirements. **Life** producers are required to abide by the rules set in place by the carrier for any additional training requirements. Review **ADDITIONAL REQUIRED TRAINING** before proceeding.

Annuity Carrier Specific Product Training

Who should complete the product training?

All agents must complete product training, regardless of state.

When can the product training be taken?

Product training can be completed any time and must be taken before agent contracting can be completed. Training can be taken the same day new business is written.

Product Training Directions See "Company Annuity Product Training" form on next page for instructions.

Additional Required Training

Anti-Money Laundering Training (AML):

Liberty Banker/ Capitol Life is currently not tracking AML training.

Company Annuity Product Training

Insurance companies are required to provide annuity producers with training regarding their products. In order to present you with the information necessary to properly understand our annuity products, we have established an annuity training program that is available on our web site: www.LBIG.com. To access and complete the training, please follow these simple steps:

1. From your computer browser, go to www.LBIG.com.
2. Once you are on the Liberty Bankers Insurance Group home page, please notice a myLBIG Portal button (with a red background in the top right corner of the page). Click on this button and select “Agent > Annuity”, which will take you to the Annuity Agent Login page.

3. In the box below “Agent ID Number” enter:

In the box below “Password” enter:

Note: The password is case sensitive (all lower case).

Click on the red “Login” box below the password box

4. You will now be logged into the MyLBIG Agent Portal and inside the Agent Dashboard. Notice on the left side of the page are a list of “QuickLinks” and the bottom QuickLink is labeled “**Annuity Product Training Course**”. Click on this button and follow the instructions provided.
5. As part of the training, you will be required to register your contact information. You will then be taken through a series of slides which you are required to read to complete the training. Please follow the instructions provided.



The training session consists of 16 pages, and it should take about 10 to 15 minutes to complete. Simply read the information on each screen; when the “Next Page” button appears at the lower left of the page, click on it to proceed. Do not click the “back” button on your browser at any time during this training. Doing so will invalidate the training.

When you reach the end, the final page is a Training Registration page. Please complete all the fields on this page to ensure that you are credited with completing the training. Once you have entered this information go to the lower right of the page where you will see a “[Click Here to Complete Training](#)” button.

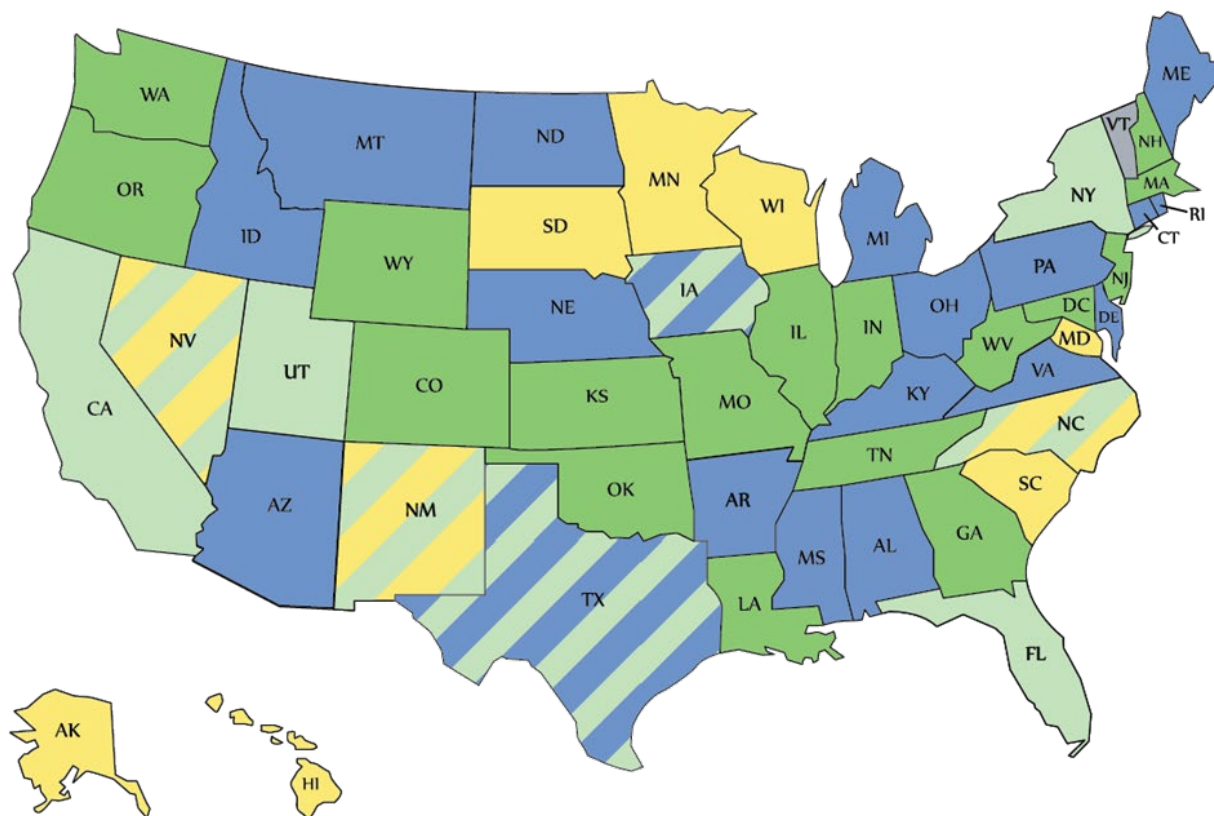
When you click this button, you will be taken to the “**Thank You – Your Training is Complete**” page. Please make a note of your Completion Certification number for future reference. We will NOT send you any notice of completion, so if you want a personal record for your file, please click on the “Print this Page” button to for written proof that you have completed the training. You do not need to send this to Liberty Bankers Life. It is for your records only.

If you have any questions about the training or any of the information provided, please contact the Liberty Bankers Insurance Group Annuity Marketing Department at 800-274-4829 and we will be happy to assist you.

NAIC ANNUITY SUITABILITY AND BEST INTEREST STANDARD STATE TRAINING REQUIREMENTS

The following states have adopted some version of the NAIC Suitability in Annuity Transactions Model Regulation, 4-Hour Annuity Training and/or the revised regulation, Best Interest Standard (BIS). For states that have implemented the Best Interest Standard, all licensed producers are required to take either a 1-hour supplementary training or a new 4-hour training that includes the Best Interest Standard.

Training must be taken through a state-approved vendor prior to soliciting business. Please provide a copy of your training certificate to ECA Marketing (licensing@ecamarketing.com). For further information, refer to the tables on the following page or contact your licensing representative.



■ Mandatory NAIC	■ Mandatory BIS
■ Mandatory Annuity Training – Requirement Varies	■ Pending BIS
■ No Requirements	

Mandatory Annuity Training - Requirement Varies:

Interpretation of the state ruling can vary by insurer

CALIFORNIA	Resident and non-resident agents soliciting annuities in CA must complete an initial 8-hour CA state specific course along with a 4-hour refresher course every two years prior to license renewal. CA does not allow reciprocity for the annuity training between states.
FLORIDA	Resident and non-resident agents are not required to take any version of the 4-Hour NAIC Annuity Training to sell annuities in FL. The 5-hour "Law and Ethics Update" course covers the senior suitability requirement. FL resident agents soliciting cross border sales will be required to take a one-time 4-hour annuity training course in states that have implemented the NAIC guidelines.
IOWA	In addition to the 4-Hour NAIC Annuity and Best Interest Standard training courses, agents selling indexed annuities in IA must take a one-time 4-hour course specific to indexed annuity products.
NEVADA	BIS requirement pending legislation. No specific hourly requirements have been implemented for the 4-hour NAIC Annuity Suitability Training.
NEW MEXICO	Prior to 10/1/2022, NM did not enforce any annuity training. Following the effective dates, all producers must be in good standing order with the 4-Hour NAIC Annuity and Best Interest Standard.
NEW YORK	Effective 8/1/19 for Annuities and 2/1/20 for Life, NY has amended Regulation 187 (Suitability and Best Interests) to include agent training. NY has not instituted an hourly CE requirement, however, resident and non-resident agents are required by the insurer to take an undefined hourly vendor training specific to "Suitability & Best Practices in Life Insurance & Annuity Transactions" prior to soliciting new business or servicing in-force policies originally issued in NY. Training taken for the state of NY is specific to the state of NY, reciprocity is not allowed.
NORTH CAROLINA	BIS requirement pending legislation. No specific hourly requirements have been implemented for the 4-hour NAIC Annuity Suitability Training.
TEXAS	Resident and non-resident agents must complete a one-time 4-hour annuity CE course. In addition, resident agents must take 8 hours of ongoing CE specifically relating to annuities each license period. Licensees that are exempt from CE are not exempt from the initial 4-hour annuity training or Best Interest Standard. Exemptions apply to the ongoing 8 hours of CE required each license period. TX will accept most annuity courses taken in other states.
UTAH	No specific hourly requirements have been implemented. Solicitation of annuity products in the state of UT will not be allowed until the agent has taken a product specific training provided by the insurer.

Mandatory - Best Interest Standard:

EXISTING PRODUCERS have the option to complete either a new 4-hour training that includes BIS or a 1-hour supplementary training specific to BIS. Most states allow EXISTING PRODUCERS a 6-month grace period for completion - *grace period allowance can vary by insurer*. The 1-hour course will no longer be available after the EXISTING PRODUCER release date. NEW PRODUCERS must complete a full 4-hour training that includes BIS.

STATE	NEW PRODUCERS	EXISTING PRODUCERS	STATE	NEW PRODUCERS	EXISTING PRODUCERS
ALABAMA	1/1/2022	6/30/2022	MISSISSIPPI	1/1/2022	6/30/2022
ARIZONA	1/1/2021	6/30/2021	MONTANA	10/1/2021	4/1/2022
ARKANSAS	1/1/2022	1/1/2022	NEBRASKA	7/1/2021	12/31/2021
CONNECTICUT	3/1/2022	9/1/2022	NORTH DAKOTA	1/1/2022	6/30/2022
DELAWARE	8/1/2021	2/1/2022	OHIO	2/14/2021	8/14/2021
IDAHO	7/1/2021	2/1/2022	PENNSYLVANIA	6/22/2022	12/22/2022
IOWA	1/1/2021	7/1/2021	RHODE ISLAND	4/1/2021	10/1/2021
KENTUCKY	1/1/2022	6/30/2022	TEXAS	1/1/2022	1/1/2022
MAINE	1/1/2022	7/1/2022	VIRGINIA	9/1/2021	3/1/2022
MICHIGAN	6/29/2021	12/29/2021			

Pending – Best Interest Standard:

STATE	NEW PRODUCERS	EXISTING PRODUCERS
ALASKA	TBD – Pending Legislation	TBD – Pending Legislation
HAWAII	TBD – Pending Legislation	TBD – Pending Legislation
MARYLAND	10/8/2022	4/8/2023
MINNESOTA	TBD – Pending Legislation	TBD – Pending Legislation
NEW MEXICO	10/1/2022	4/1/2023
NEVADA	TBD – Pending Legislation	TBD – Pending Legislation
NORTH CAROLINA	TBD – Pending Legislation	TBD – Pending Legislation
SOUTH CAROLINA	TBD – Pending Legislation	TBD – Pending Legislation
SOUTH DAKOTA	1/1/2023	7/1/2023
WISCONSIN	10/1/2022	4/1/2023